Assigning a Tracking Request

via the Descartes MacroPoint Portal

Keep your customers happy and your business healthy by complying with their MacroPoint Visibility Mandate

Increase Customer Satisfaction

Eliminate Manual Checks Calls

Improve Operational Efficiency

Assigning tracking requests is a critical requirement for providing visibility to our mutual customer

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What to expect…

- An introduction to how Descartes MacroPoint works

- Break down your responsibility when using Descartes MacroPoint

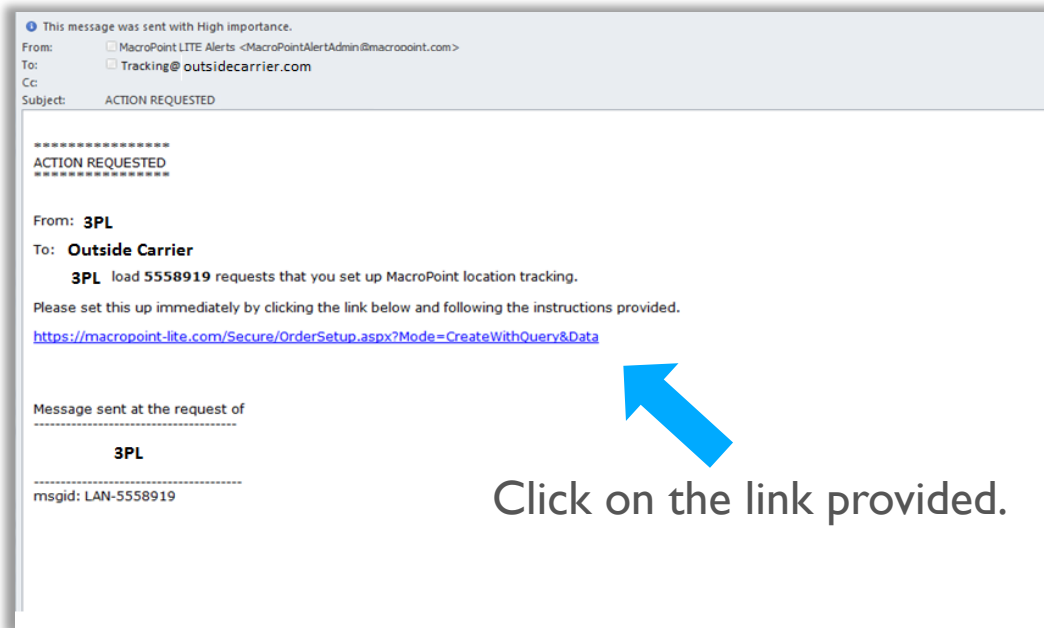- Give you step by step instructions to effectively do so

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How it works

A step-by-step breakdown of assigning your customer tracking request

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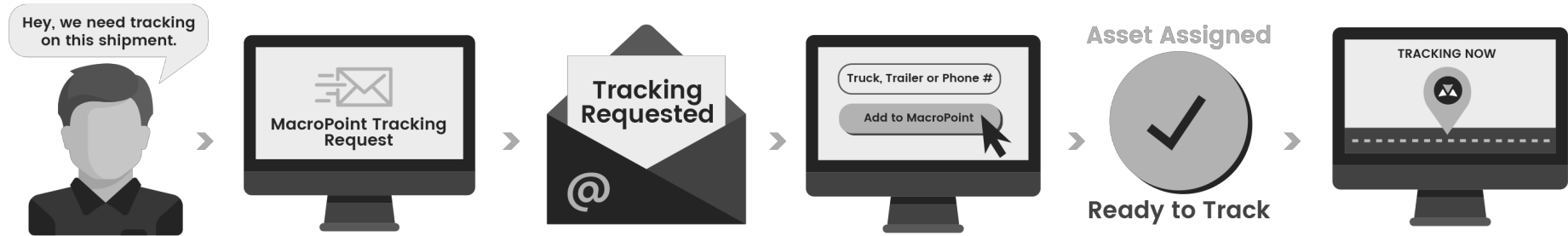
Tracking Request
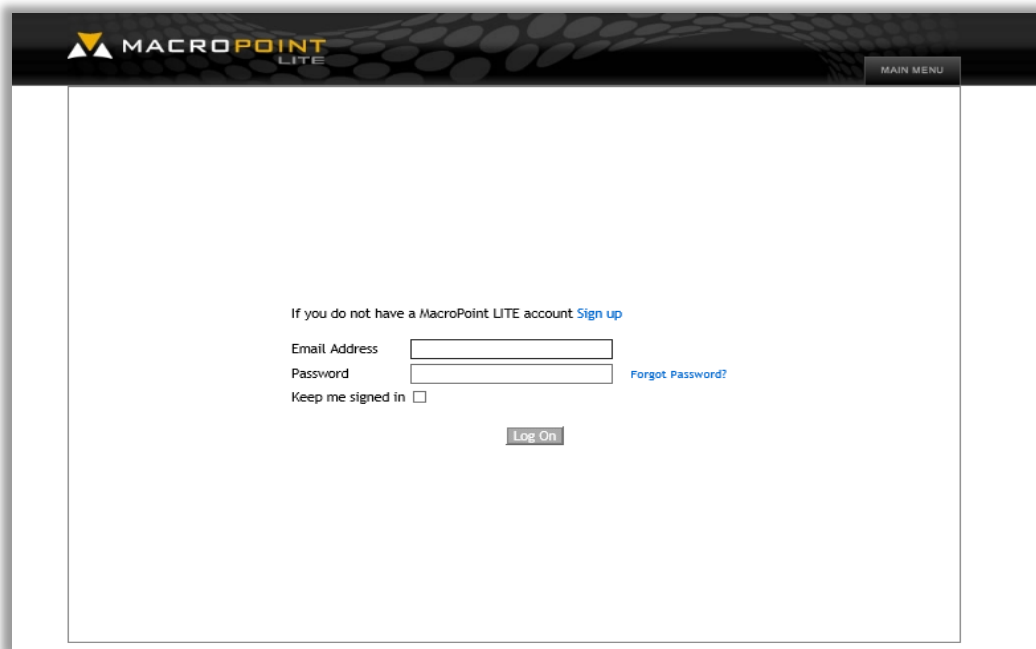
How to set up your load for tracking via email notification

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MacroPoint - Carrier Tracking

> ⓘ This message was sent with High importance.
>
> | From: | ☐ MacroPoint LITE Alerts <MacroPointAlertAdmin@macropoint.com> |
> |---|---|
> | To: | ☐ Tracking@ outsidecarrier.com |
> | Cc: | |
> | Subject: | ACTION REQUESTED |
>
> ================
> ACTION REQUESTED
> ================
>
> From: **3PL**
>
> To: **Outside Carrier**
>
>   **3PL** load **5558919** requests that you set up MacroPoint location tracking.
>
> Please set this up immediately by clicking the link below and following the instructions provided.
>
> https://macropoint-lite.com/Secure/OrderSetup.aspx?Mode=CreateWithQuery&Data
>
> Message sent at the request of
> --
>
>   **3PL**
>
> --
> msgid: LAN-5558919

Click on the link provided.

You will receive an email asking to set up tracking

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MacroPoint - Website Login

Log-in to www.MacroPoint-LITE.com

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Track a Load – ELD/GPS New Setup

1. Load Information pre-populated   2. Enter the Driver's Truck#.   3. Click "Add" Then Click "Save Order"

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Track a Load – Cell Phone Tracking New Setup
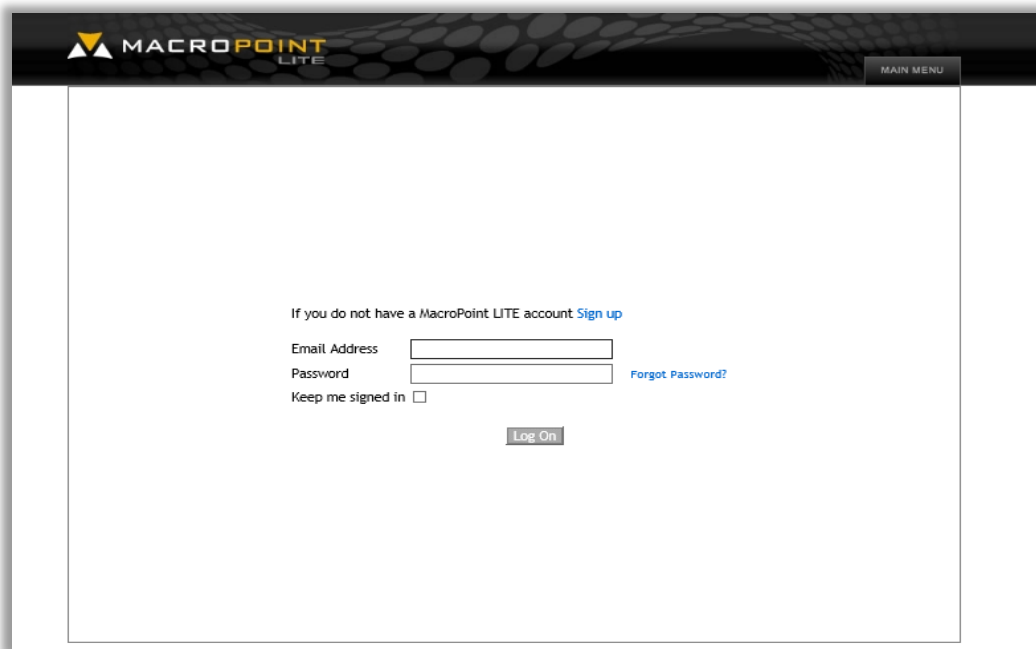
1. Load Information pre-populated   2. Enter Driver cell phone#.   3. Click "Add" Then Click "Save Order"

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Alternative Tracking Assignment Options

How to set up your load for tracking via system login

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MacroPoint - Website Login

Log-in to www.MacroPoint-LITE.com

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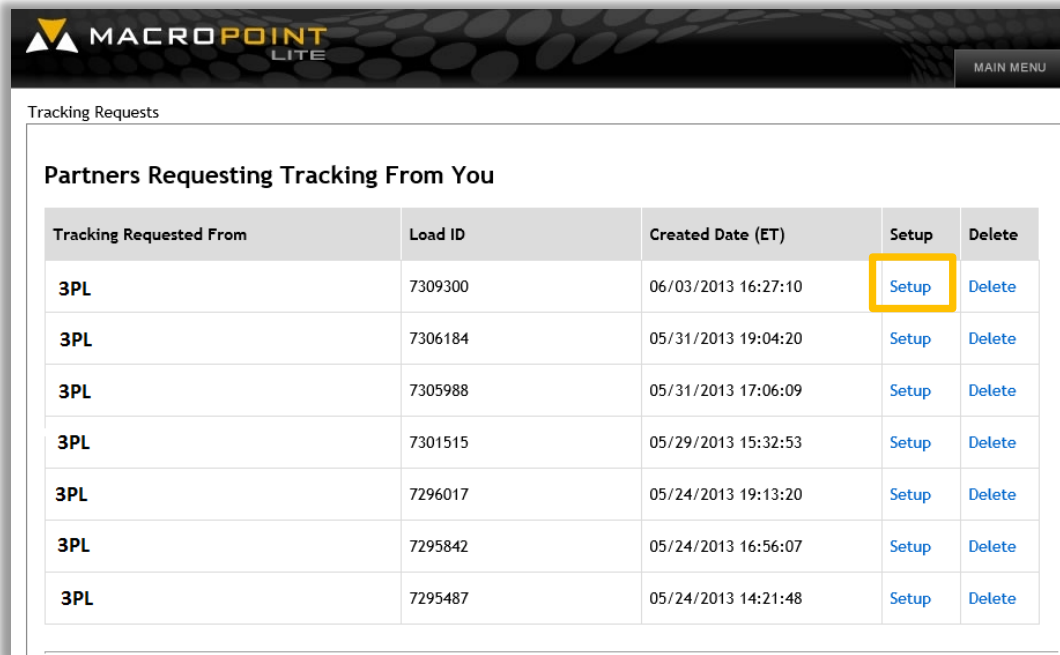
MacroPoint – Tracking Requests

Click on Tracking Request

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MacroPoint – View Tracking Sessions

Click on Setup

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Track a Load – New Setup

1. Load Information pre-populated   2. Enter Tracking Info.   3. Click "Add" Then Click "Save Order"

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MacroPoint - Email Updates

From: ☐ MacroPoint LITE <no-reply@MacroPoint.com>
To: ☑ Ben Derin
Cc:
Subject: Location Update for ID Number '447577'

```
-------------------------------------------------------------------
Location Update from Express 3PL
-------------------------------------------------------------------
ID Number '447577'

Date/Time:
12/20/2013 @ 11:03 AM ET

Location:
41.402569,-81.654694 (View Map)

Approximate Accuracy:
0.48 miles

Approximate Address(if available):
Jefferson Dr Independence OH 44131 USA

Notes:
Customer # 774475 Cleveland to Miami
-------------------------------------------------------------------

Location Powered By MacroPoint
www.MacroPoint.com
```

Assigning tracking requests is a manual process but we do have an API available to automate the assignment.

If you'd like to implement this, please have your IT team contact our Carrier Onboarding team at MPActivations@descartes.com, and we can set you up for automation.

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Driver Installation Instructions

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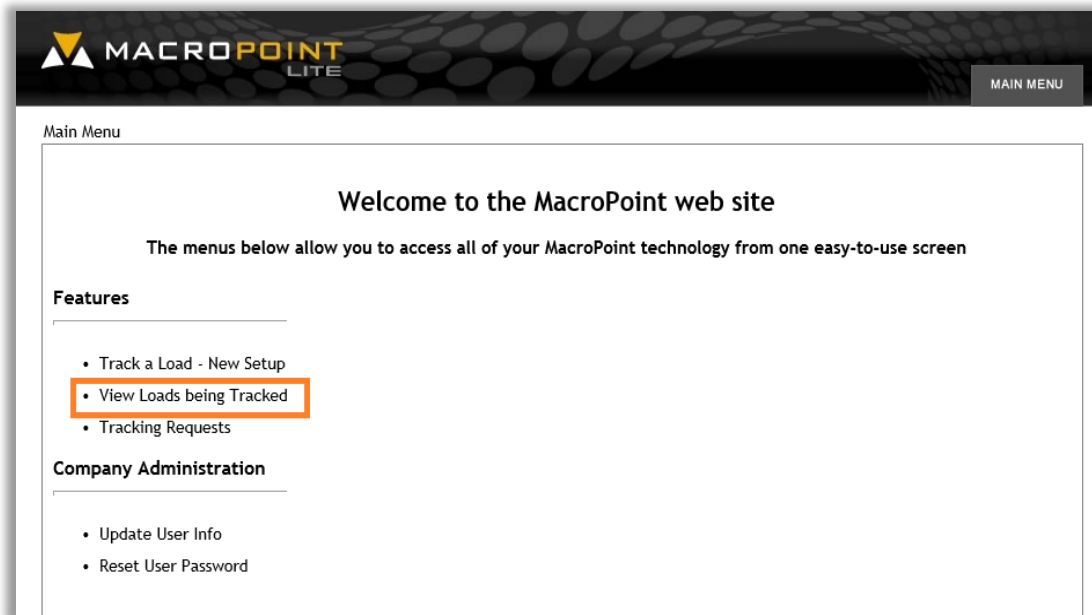
Cell Phone Tracking Installation

- Step 1: Driver Receives a Text Message

- Step 2: A link will be sent via text message for the driver to download our app, MacroPoint for Truckers.

- Step 3: Driver installs app & selects "Always Allow" for location permissions

- Step 4: Your Driver's phone is now MacroPoint Enabled

Our Smart Phone app is available on:
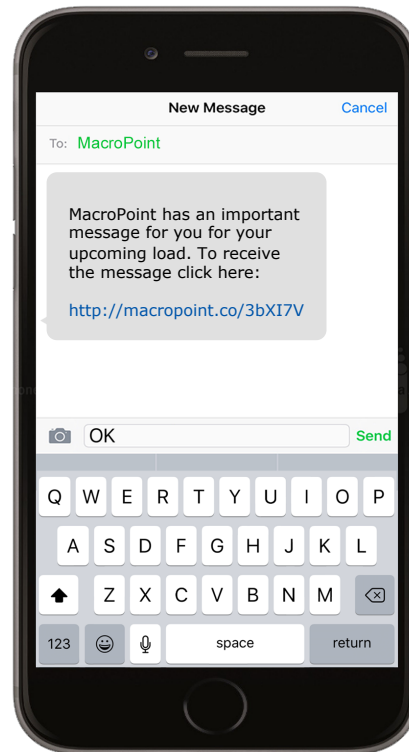
Viewing Loads in Progress

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MacroPoint - Viewing Loads

Select "View Loads being Tracked"

MacroPoint Features – Tracking Session(s)

Thank you for your time!

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Network   Applications   Content   Community