

Assigning a Tracking Request

via the Descartes MacroPoint Portal



Keep your customers happy and your business healthy by complying with their MacroPoint Visibility Mandate



Increase Customer Satisfaction



Eliminate Manual Checks Calls



Improve Operational Efficiency

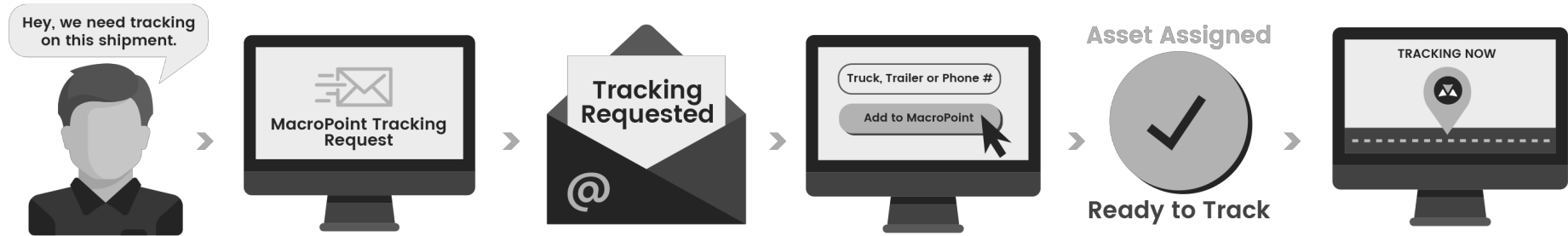
Assigning tracking requests is a critical requirement for providing visibility to our mutual customer

What to expect...

- An introduction to how Descartes MacroPoint works
- Break down your responsibility when using Descartes MacroPoint
- Give you step by step instructions to effectively do so

How it works

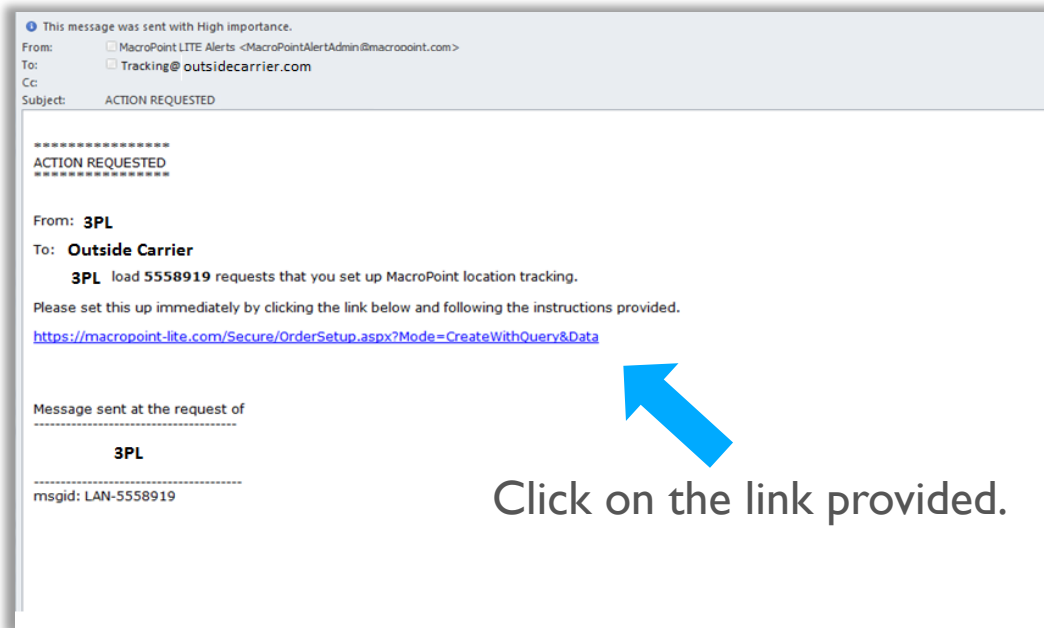
A step-by-step breakdown of assigning your customer tracking request



Tracking Request

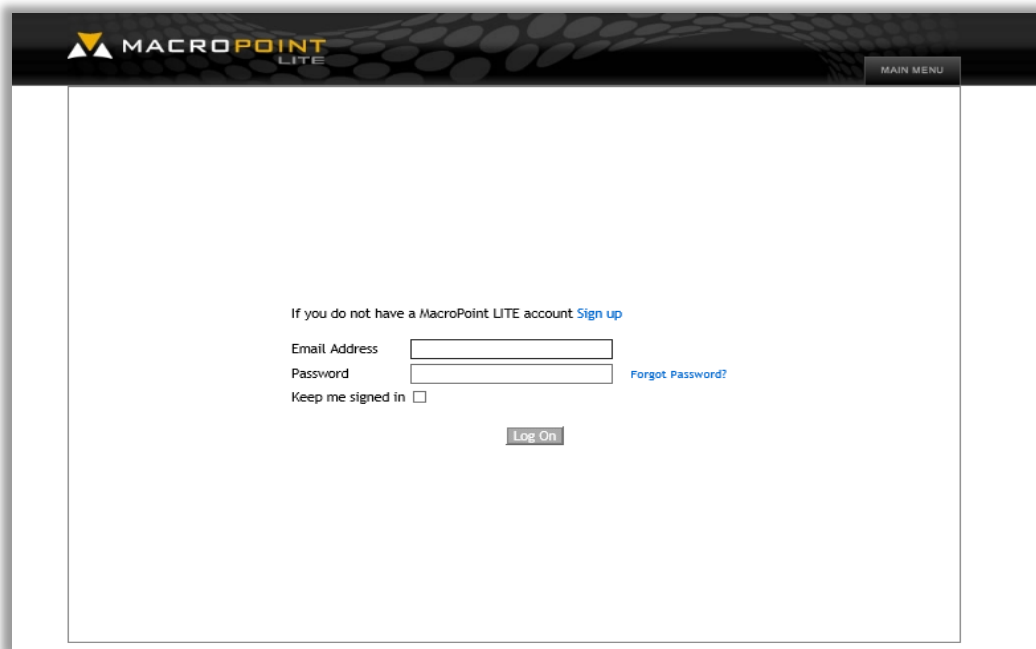
How to set up your load for tracking via email notification

MacroPoint - Carrier Tracking



You will receive an email asking to set up tracking

MacroPoint - Website Login



The screenshot shows the login page for MacroPoint LITE. At the top, there is a black header with the MacroPoint LITE logo on the left and a 'MAIN MENU' button on the right. The main content area is white and contains the following elements:

- A message: "If you do not have a MacroPoint LITE account [Sign up](#)"
- Input fields for "Email Address" and "Password".
- A link for "[Forgot Password?](#)" located to the right of the password field.
- A checkbox labeled "Keep me signed in" with an unchecked box.
- A "Log On" button centered below the input fields.

Log-in to www.MacroPoint-LITE.com

Track a Load – ELD/GPS New Setup

Order Setup

To track your load, please fill in the form below and click "Save Order"

Tracking Requested From : TEST: 3PL

Track Load Via :

Start Tracking At : : :

Send Updates To	LOAD #	Track for	Location Updates Every	Event Updates	
<input type="text" value="TEST: 3PL"/>	<input type="text" value="12345"/>	<input type="text" value="1 Day"/>	<input type="text" value="1 Hour for \$0.00"/>	<input type="checkbox"/>	<input type="button" value="Add"/>

Email Copies of Updates to (use comma to separate multiple email addresses)

Notes

1. Load Information pre-populated 2. Enter the Driver's Truck#. 3. Click "Add" Then Click "Save Order"

Track a Load – Cell Phone Tracking New Setup

Order Setup

To track your load, please fill in the form below and click "Save Order"

Tracking Requested From : TEST: 3PL

Track Load Via : Driver's Cell Phone# :

Start Tracking At : : : (UTC-05:00) Eastern Time (US & Canada) ▼

Send Updates To	LOAD #	Track for	Location Updates Every	Event Updates
<input type="text" value="TEST: 3PL"/>	<input type="text" value="12345"/>	<input type="text" value="1 Day"/>	<input type="text" value="1 Hour for \$0.00"/>	<input type="checkbox"/> <input type="button" value="Add"/>

Email Copies of Updates to (use comma to separate multiple email addresses)

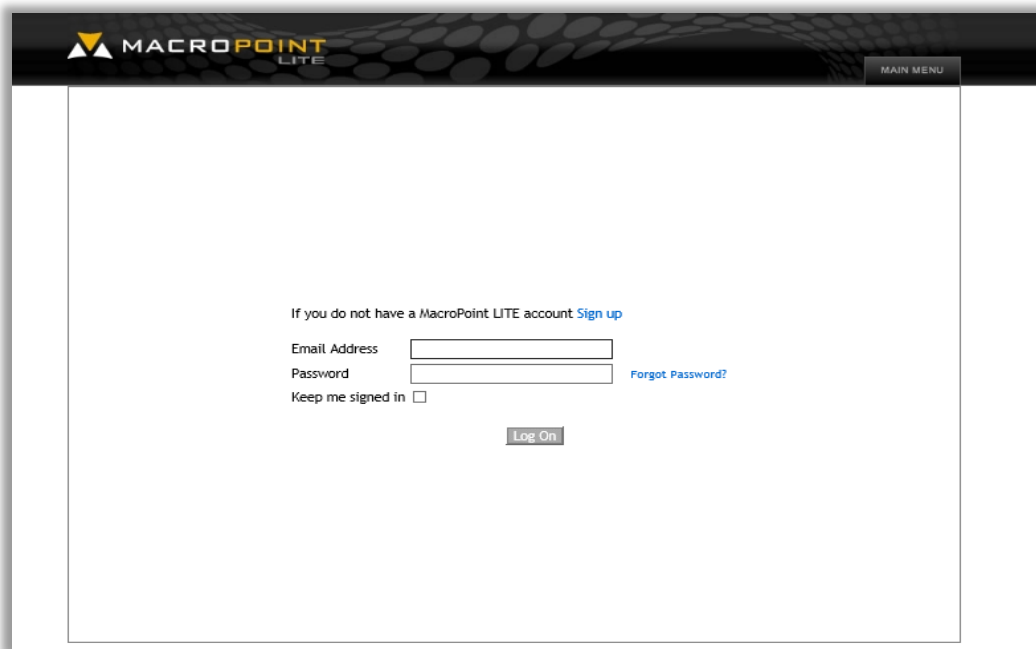
Notes

1. Load Information pre-populated 2. Enter Driver cell phone#. 3. Click "Add" Then Click "Save Order"

Alternative Tracking Assignment Options

How to set up your load for tracking via system login

MacroPoint - Website Login

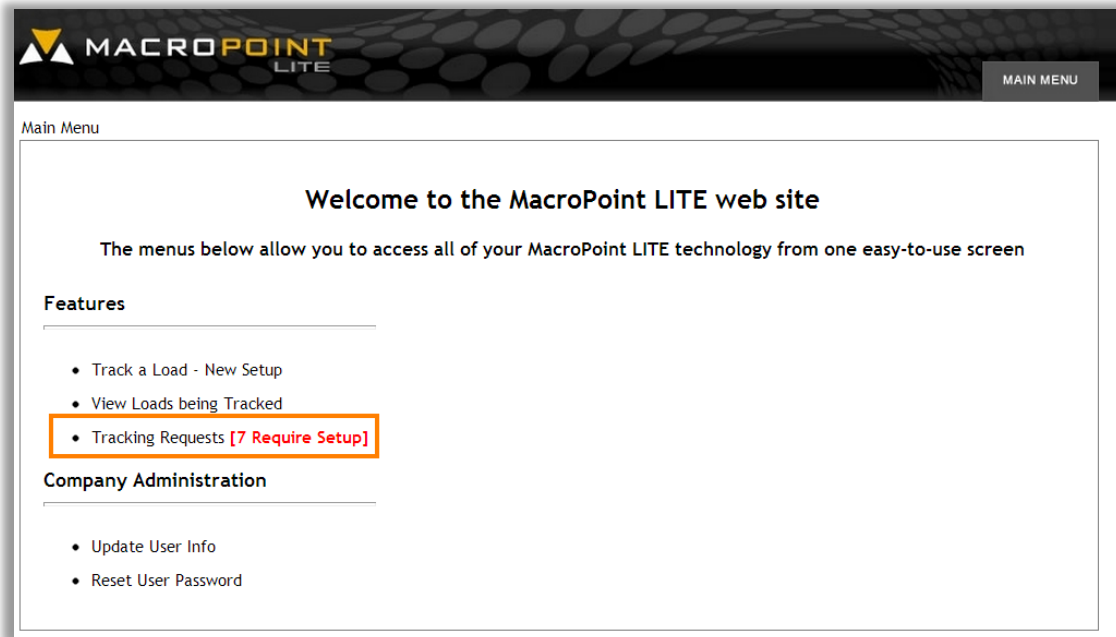


The screenshot shows the login page for MacroPoint LITE. At the top, there is a black header with the MacroPoint LITE logo on the left and a 'MAIN MENU' button on the right. The main content area is white and contains the following elements:

- A message: "If you do not have a MacroPoint LITE account [Sign up](#)"
- An "Email Address" label followed by a text input field.
- A "Password" label followed by a text input field and a [Forgot Password?](#) link.
- A "Keep me signed in" label followed by an unchecked checkbox.
- A "Log On" button centered below the input fields.

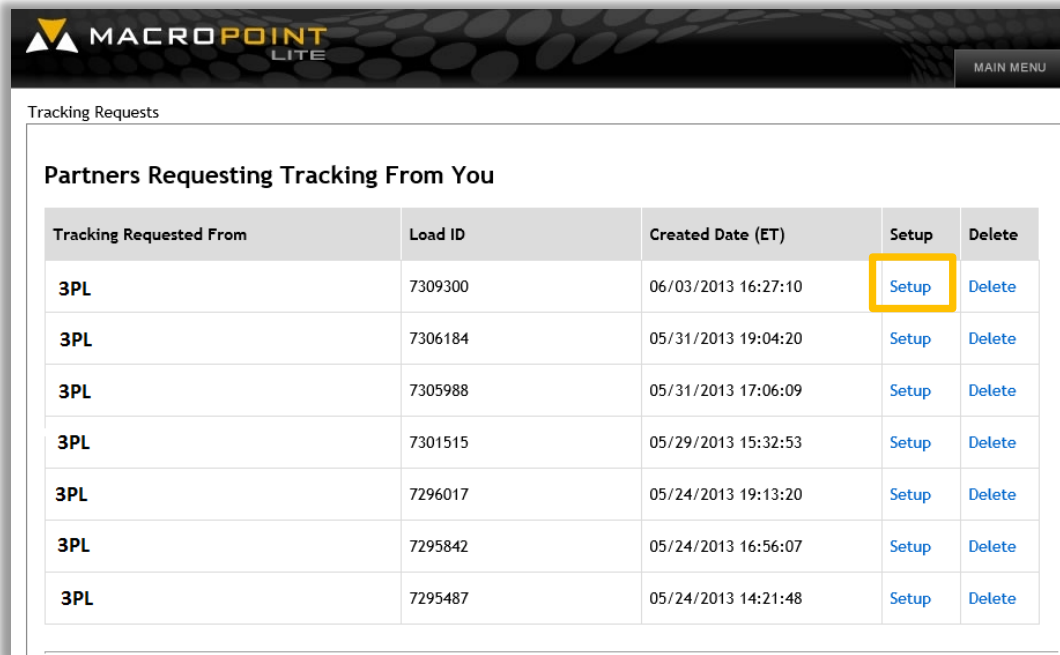
Log-in to www.MacroPoint-LITE.com

MacroPoint – Tracking Requests



Click on Tracking Request

MacroPoint – View Tracking Sessions



The screenshot shows the MacroPoint LITE web application. At the top is a header with the logo and a 'MAIN MENU' button. Below the header, the page title 'Tracking Requests' is displayed. The main content area is titled 'Partners Requesting Tracking From You' and contains a table with tracking session data. The first row of the table has its 'Setup' link highlighted with a yellow box.

Tracking Requested From	Load ID	Created Date (ET)	Setup	Delete
3PL	7309300	06/03/2013 16:27:10	Setup	Delete
3PL	7306184	05/31/2013 19:04:20	Setup	Delete
3PL	7305988	05/31/2013 17:06:09	Setup	Delete
3PL	7301515	05/29/2013 15:32:53	Setup	Delete
3PL	7296017	05/24/2013 19:13:20	Setup	Delete
3PL	7295842	05/24/2013 16:56:07	Setup	Delete
3PL	7295487	05/24/2013 14:21:48	Setup	Delete

Click on Setup

Track a Load –New Setup

Order Setup

To track your load, please fill in the form below and click "Save Order"

Tracking Requested From : TEST: 3PL

Track Load Via :

Start Tracking At : : :

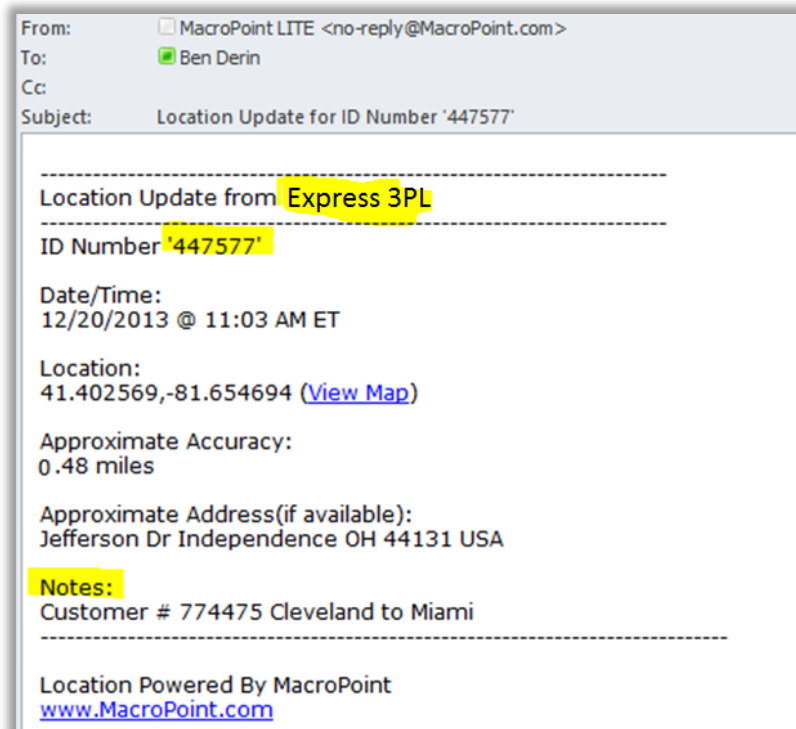
Send Updates To	LOAD #	Track for	Location Updates Every	Event Updates	
<input type="text" value="TEST: 3PL"/>	<input type="text" value="12345"/>	<input type="text" value="1 Day"/>	<input type="text" value="1 Hour for \$0.00"/>	<input type="checkbox"/>	<input type="button" value="Add"/>

Email Copies of Updates to (use comma to separate multiple email addresses)

Notes

1. Load Information pre-populated 2. Enter Tracking Info. 3. Click "Add" Then Click "Save Order"

MacroPoint - Email Updates



Assigning tracking requests is a manual process but we do have an API available to automate the assignment.

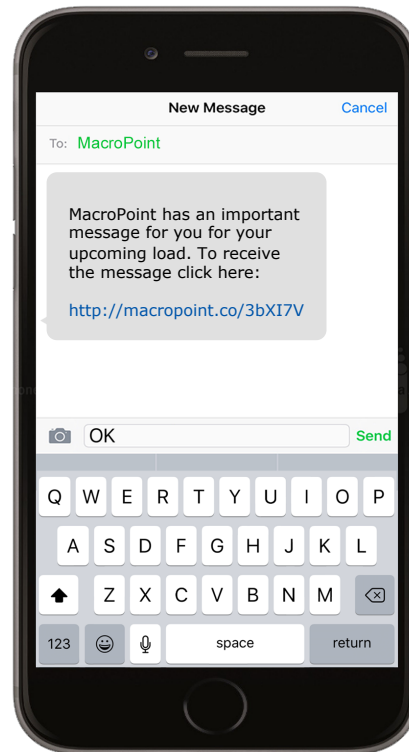
If you'd like to implement this, please have your IT team contact our Carrier Onboarding team at MPActivations@descartes.com, and we can set you up for automation.

Driver Installation Instructions

Cell Phone Tracking Installation

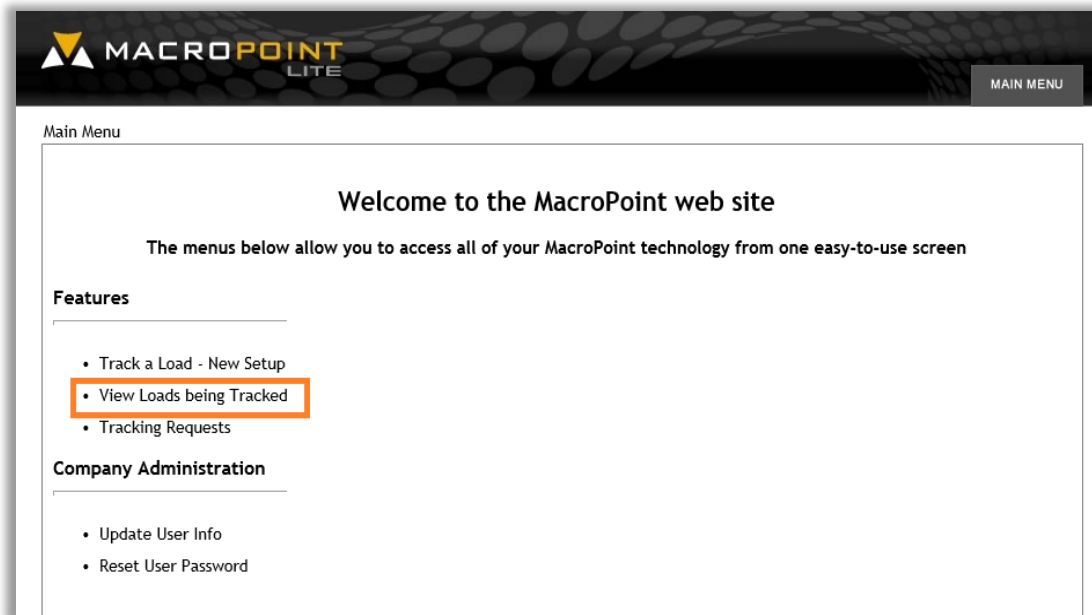
- Step 1: Driver Receives a Text Message
- Step 2: A link will be sent via text message for the driver to download our app, MacroPoint for Truckers.
- Step 3: Driver installs app & selects “Always Allow” for location permissions
- Step 4: Your Driver’s phone is now MacroPoint Enabled

Our Smart Phone app is available on:



Viewing Loads in Progress

MacroPoint - Viewing Loads



Select “View Loads being Tracked”

MacroPoint Features – Tracking Session(s)

Track a Load - New Setup			Find Load #	Search	
Number	Status	Start Tracking At	Company/ID Number/Track for/Update Every	Most Recent Update	Action
(216) 470-5004	Tracking Now	5/8/2014 1:00 AM ET	Express Trucking / 447577 / 1 day / 1 hr	5/8/2014 2:04 PM ET View	Edit
(216) 470-5004	Tracking Now	5/8/2014 1:00 AM ET	Express Trucking / 1243256 / 1day/1hr	5/8/2014 2:04 PM ET View	Edit
(216) 470-5004	Tracking Now	5/8/2014 1:00 AM ET	Express Trucking / 1243255 / 1day/1hr	5/8/2014 2:06 PM ET View	Edit
(216) 470-5004	Requesting Installation	5/7/2014 4:45 PM ET	Express Trucking / 1249129 / 1day/2hr		Edit
(216) 470-5004	Tracking Now	5/7/2014 4:45 PM ET	Express Trucking / 1252141 / 1day/1hr	5/8/2014 1:48 PM ET View	Edit
(216) 470-5004	Ready To Track	5/9/2014 4:00 AM ET	Express Trucking / 1249273 / 2day/2hr		Edit
(216) 470-5004	Requesting Installation	5/7/2014 3:15 PM ET	Express Trucking / 1253973 / 1day/1hr		Edit

Thank you for your time!

DESCARTES™



Network



Applications



Content



Community