## DESCARTES MacroPoint

## SYNCUP FLEET INTEGRATION

T··MobileSyncUP

Updated July 26th, 2018 | www.Carrier.MacroPointConnect.com/Technical-Documentation

## **HOW TO CONNECT**

- 1. A user with administrator access to your SyncUp Fleet database has to create a SyncUp Fleet service account with a security clearance of "view only".
- 2. Please make the username macropoint-service@"databasename" where "databasename" is derived from your web portal URL in the example below.
- Your database name can be found in the address to your web portal. Please provide this URL so that w can obtain the server/database name.
  Example: <u>https://sf26.mysyncupfleet.com/abc\_company/</u> In this example "abc\_company" is the database name
- 4. Please provide the **username, password and copied URL** address to your Descartes MacroPoint Activations Consultant. If one has not yet been assigned to you, please email this information to the Descartes MacroPoint Activations Team at <u>MPActivations@descartes.com</u>.

## NOTES

When requesting an API Key or user credentials to be provided for use with Descartes MacroPoint, please ensure that the credentials have administrative permissions/API access.